



City of Johannesburg

Johannesburg Water SOC Ltd

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Newtown
Johannesburg

Johannesburg Water
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www.johannesburgwater.co.za

Date: 06 December 2024

**Our Ref.: MALVERN
Your Ref.: WYCHWOOD &
MALVERN AREA**

**UPD002
COMMUNICATIONS**

7749 NGAKANE STREET
ORLANDO WEST
SOWETO
JOHANNESBURG
1804

EMAIL: admin@upd002secsolsys.co.za

ATTENTION: BROMAN NKOSI

Dear Sir/Madam

**WAYLEAVES: APPLICATION FOR
MALVERN ALONGSIDE ERVEN VARIOUS IN VARIOUS STREETS**

Your letter dated 05 December 2024 and attached documentation refers.

Attached please find extracts from this company's GIS indicating the approximate position of the water and sewer services. This information is given in good faith and the actual position and depth of service should be established on site. Connections from erven to the mains are not shown. Care must therefore be taken when excavating to ensure that these house connections are not damaged.

This company has no objection to the work being carried out, provided the following requirements in respect of our services are complied with:

1. COVER

The depth of water mains below ground level is approximately 600mm to 700mm. However, the actual depth of the main below ground level may vary substantially from this and you are thus requested to excavate with due care and diligence.

Directors:

Mr Sipho Mthembu (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Kgaugelo Mahlaba (Chief Financial Officer and Executive Director), Mr Siphamandla Mnyani, Mrs. Zandile Meeleso, Mr Pholoso Matjele,
Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard, Mr Julias Maputla

Ms Kethabile Mabe (Company Secretary),

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2. CLEARANCE

The minimum clear distance between other services and water mains shall be:

Services at right angles: 300mm
Parallel services: Water 500mm.
Sewer 1000mm

The minimum clear distance between any box, manhole or supporting structure shall be 500mm.

3. ACCESS

Water and sewer mains are to be accessible for repair and maintenance work at all times.

4. WORK IN THE VICINITY OF WATER MAINS

No machine excavation shall be allowed within two meters of any main. All exposed water or sewer mains are to be inspected prior to the closure of the excavation by Johannesburg Water's operations personnel. Any blasting to be carried out must take the proximity of mains into account. Any damaged caused will be charged to the applicant.

Should this company's services be damaged during construction of your service please contact the relevant depot.

5. CONFIRMATION OF POSITION AND DEPTH

If detailed information on the location and depth of water mains is required, exposing and backfilling of trial holes must be undertaken by hand. The New Customer Manager must be given **two weeks** notice of the intention to excavate trial holes.

6. RELOCATION

Should any of this company's services require relocation, advance notification of this requirement must be given. Design drawings showing the proposed reallocations must be submitted for approval in advance of any work being undertaken. All costs for the relocation shall be for your account.

7. TIE-INS

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All tie-ins to existing sewer or water mains shall be done under Johannesburg Water's direction. Please contact the relevant New Customer Manager at least **two weeks** prior to the required tie-in for approval and to arrange a shut-down.

8. LIABILITY

Your organisation is liable for any damages to this company's services as a result of your activities at the above-mentioned location.

Please note the following extract from the City's 2023/2024 Water Tariffs;

Any damages to the municipal water system and or installation: Actual costs of repairs + cost of water loss calculated as below:

- a. Pipe with a diameter of 50mm or less **R 16 976.23**
- b. Pipe with a diameter larger than 50mm but less than or equal to 100mm **R 33 954.73**
- c. Pipe with a diameter larger than 100mm but less than or equal to 250mm **R 50 934.78**
- d. Pipes with diameters larger than 250mm but less than or equal to 400mm **R 67 909.41**
- e. Pipes with diameters larger than 400mm but less than or equal to 700mm **R 135 818.84**
- f. Pipes with diameters larger than 700mm **R 186 747.52**

The above tariffs will be levied per incident reported:

- a. The reporting should be done as soon as the incident is known to both City of Johannesburg Call Centre wherein the reference number will be given and a Water Service Regional Manager or a Customer Care Manager. It is up to the person working within City of Johannesburg to obtain the necessary contact details.
- b. If the incident was not reported but was found by the City/Johannesburg Water a surcharge of 10% will be applied.
- c. For a repeated offender in a project or area, within a 12 month period, a surcharge will be levied as follows.
 - (i) For a second transgression 5% will be levied above the tariff as determine previously based on the size of water pipe inclusive of water losses and cost or repairs.
 - (ii) Third transgression 10% surcharge to be levied.

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- (iii) *Fourth transgression 15% surcharge to be levied.*
(iv) *Fifth transgression 25% surcharge to be levied.*
(v) *For any transgression above five, 50% surcharge will be levied,*
- 1. In this circumstance Johannesburg Water/ City of Johannesburg reserves the right to review contractual relationship if the transgressor is the service provider.*
 - 2. If the transgressor is not contractual bound to Johannesburg Water/City of Johannesburg, the municipality reserves the right to request the transgressor to cease operations within 24 hours.*

Should any additional information be required please do not hesitate to contact the writer.

Yours faithfully



(L. TIMM)

For **MANAGER: DEVELOPMENT CONTROL**

CUSTOMER SERVICES	011 375 5555
AVALON DEPOT	011 959 1400
ENNERDALE DEPOT	011 213 2700
HAMBURG DEPOT	011 831 1131
KLIPSPRUIT DEPOT	011 983 5520
LANGLAAGTE DEPOT	011 473 9500
MIDRAND DEPOT	011 205 9500
RANDBURG DEPOT	011 801 2900
SOUTHDALE DEPOT	011 681 7800
ZANDFONTEIN DEPOT	011 386 1000

NB: PLEASE NOTE THAT THE WAYLEAVE IS VALID FOR 6 MONTHS.

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